

Medical Staff Minute

VOLUME 1, ISSUE 8 – MARCH 2010



A NOTE FROM TONY MARINELLO, CEO

Mountain Vista Medical Center (MVMC) continues to expand and offer new services to the community. I am proud to announce the addition of the Carto 3® technology that we recently installed. Being the first hospital in Arizona to offer this technology to the community is a huge benefit as we continue to strive to be the health care provider of choice. We are currently in the process of adding two additional operating suites – this expansion directly relates to meeting the needs of our patients and physicians. Thank you for your dedication to Mountain Vista and for being a part of these important milestones. If you have any questions or concerns, please give me a call at (480) 358-6154.

PHYSICIAN TO PHYSICIAN

A message from Jeffrey Proudfoot, D.O., FACEP, Chief of Staff

Growing up, I was constantly reminded to wash my hands – it is a habit that many of us formed early in our childhood. Throughout the years, it can become easy to forget or in some cases it may just feel like there's not enough time. In health care, there is no excuse for not practicing basic hand hygiene. We are all responsible for adhering to standards of care for our patients – this includes proper hand washing. I know it is easy to forget or run out of time, however, when dealing directly with patient care, hand hygiene needs to remain a high priority. If you have any questions or concerns, please stop by my office, which is located in the Emergency Department, or give me a call at (480) 358-6300.

MOUNTAIN VISTA FIRST IN ARIZONA FOR CARTO 3 SYSTEM

MVMC's cath lab is the first in the state to install the Carto 3 System, the most advanced technology available to improve diagnosis and treatment for cardiac patients. The technology is used to diagnose and treat patients who need to undergo an electrophysiology procedure that involves a complex mapping process. Currently, the most common way for physicians to view arteries involves a two-dimensional angiogram X-ray. Different from angiography, the Carto 3 uses high frequency sound waves that reflect off tissue in the arterial walls and provides the physician with a 3-D view from inside the artery. This technology will reduce procedure times and radiation exposure, increase patient safety and improve outcomes.

PHYSICIAN FUN FACT

Do you have an interesting hobby or fun fact to share? E-mail Jamie Randall at Jamie_Randall@iasishealthcare.com.

MEDICAL RECORDS INFORMATION

The Medicare Modernization Act of 2003 established the Medicare Recovery Audit Contractor (RAC) program to identify improper Medicare payments. One of the main areas of concentration for the auditors is the documentation of wound debridements. As a result, Health Information Management Systems (HIMS) must make a conscious effort to ensure that all of the documentation requirements are met, which has prompted coding staff to ask for clarification about procedure notes or operative reports. Wound debridement documentation must include the following information:

- Type of debridement; i.e., definite cutting away of tissue (considered excisional), minor scissor trimming and scraping or removal of loose tissue (considered non-excisional).
- Depth and site of debridement; i.e., skin, subcutaneous tissue, soft tissue, fascia, muscle and/or bone.
- Type of instrument used; i.e., scalpel, brushing/washing, irrigation, scrubbing, water scalpel (jet) and scissors.

If you have any questions regarding this, please contact Rhonda Pagan, director, HIMS, at (480) 358-6401.

PATIENT SATISFACTION UPDATE

As a constant reminder of our commitment to excellence, included in this issue are the MVMC HCAHPS scores through December 31. The MVMC score is the percent of patients who report that with each patient encounter, we always did what the patient expected.

Opportunities to influence the patient's perception of pain management are in place. Since pain management is a patient right, our nursing care team works with physicians to properly assess and monitor the individual patient's needs. Our patients expect their pain to be managed to their personal comfort. This can prompt the care team to ask our physician partners to review and consider other options. Thank you for working closely with the nursing staff to ensure adequate pain management.

Physician HCAHPS Scores through December 31, 2009 (percent of 'always').	MVMC Score	Nat'l. Mean
Communication with doctors.	64%	80%
Did doctors treat you with courtesy and respect?	64%	86%
Did doctors listen carefully to you?	58%	78%
Did doctors explain things in a way you can understand?	52%	73%
How well was your pain controlled?	54%	68%

PHYSICIAN EDUCATION

The spread of antibiotic-resistant bacteria can be reduced by practicing basic hand hygiene. All members of the medical staff need to hold themselves accountable regarding this matter. Before practicing patient care, all staff are required to wash their hands. Before leaving the patient's room, it is recommended that all staff wash their hands. All patient rooms have a hand-washing station and alcohol-based hand sanitizers. At MVMC, we strive to provide high quality patient care; please remember to practice basic hand hygiene when interacting with patients. If you have any questions, please call Maryann Moyer, RN, BSN, infection control practitioner, at (480) 358-6545.

VISITOR RESTRICTION IN EFFECT UNTIL MARCH 31

The safety of our patients, staff, physicians, volunteers and visitors is a top priority at MVMC. No visitors age 12 or under will be allowed in patient care units until March 31. MVMC has put this restriction in place, as have many other Valley hospitals, to minimize the spread of respiratory infections. It is there to protect the patients as well as the visitors (exposure can happen from as far as six feet away). We appreciate your understanding and cooperation while we enforce this restriction. There are some exceptions – patients have been instructed to check with their nurse.

MARCH MEETING CALENDAR

- March 1 Physician Staff Liaison Team, 4:30 p.m., Board Room
- March 2 OB/GYN, noon, Classroom 1
- March 4 Surgery, 7 a.m., Classroom 1
- March 8 Credentials, noon, Physicians' Lounge Conference Room
- March 9 Education Committee, 5 p.m., Board Room
- March 15 Medical Executive Committee, 5:30 p.m., Board Room
- March 17 Quality Council, 12:30 p.m., Classroom 1
- March 18 P&T Infection Control, noon, Classroom 1
- March 22 Professional Practice Review Committee, 5 p.m., Board Room

If you have story ideas for future issues of *Mountain Vista Medical Staff Minute*, please contact Jamie Randall at (480) 358-6145 or e-mail Jamie_Randall@iasishealthcare.com.

MARCH BIRTHDAYS

- March 1 Michael Mintz, D.O.
- March 5 Caryll Webner, M.D.
- March 6 Mark Freter, M.D.
Deborah Rowan, M.D.
Maninder Chatha, M.D.
- March 9 Dudley Hudspeth, M.D.
- March 10 Stephen Pophal, M.D.
- March 11 Catherine McDermott, D.O.
Piotr Stola, M.D.
- March 13 Rush Youngberg, M.D.
- March 14 Saman Farnoush, M.D.
- March 15 Robert Nenad, M.D.
- March 16 Sabeeha Ahmed, M.D.
- March 18 Sunitha Yalamanchili, M.D.
- March 19 Hani Shennib, M.D.
- March 22 Craig Stein, M.D.
- March 23 Peter Zonakis, M.D.
- March 24 John Fisk, M.D.
- March 25 Darryl Stein, M.D.
- March 26 Sanford Chesler, D.P.M.
- March 28 Andrew Burrell, D.O.
- March 30 Jean Chatham, M.D.

NEW PHYSICIANS ON STAFF

- Mohammed Alhassen, M.D., Hospitalist
- Oyesiji Arojoye, M.D., Internal Medicine
- Charles Boag, D.O., OB/GYN
- Gregory Brooks, M.D., Radiology
- Asligul Cakmak, M.D., Hospitalist
- Marian Fleming, M.D., Pathology
- Stewart Greenberg, M.D., Anesthesia
- Sunita Gupta, M.D., Family Practice
- Sumaiya Islam, M.D., Hospitalist
- Madhuri Kadiyala, M.D.,
Oncology/Hematology
- Allison Kaplan, M.D., Family Practice
- Heather Mangam, M.D., OB/GYN
- David Marzulo, D.O., Neurology
- Frank Matthews, M.D., Radiology
- Joseph Missett, M.D., Hospitalist
- Una Morris, M.D., Radiology
- Homan Mostafavi, D.O., Otolaryngology
- Herman Pang, M.D., Vascular Surgery
- Mark Pipher, D.P.M., Podiatry
- Jaroslav Saikewicz, M.D., Radiology
- James Schlichting, D.O., Neurology
- Adhar Seth, M.D., Cardiology
- Salman Sheikh, M.D., Pulmonary
- James Stansbury, M.D., Anesthesia
- Theodore Tzeremas, M.D., Nephrology
- Fayz Yar Khan, M.D., Internal Medicine
- Joseph Zajchowski, M.D.,
Emergency Medicine

