

Medical Staff Minute

VOLUME 1, ISSUE 7 – FEBRUARY 2010



A NOTE FROM TONY MARINELLO, CEO

It's one month into 2010 and we are off to a successful start. We continue to see overall growth and are providing and expanding services to meet the needs of our growing community. Our cardiology, neurology/stroke and orthopedic services are just some of the areas that have continued to grow since the 2010 fiscal year began in October 2009 – these areas have a significant impact in our community and I am proud that we are able to provide high quality health care along with state-of-the-art technology. Thank you to the members of the medical staff for your dedication and commitment to MVMC. If you have any questions or concerns, please give me a call at (480) 358-6154.

PHYSICIAN TO PHYSICIAN

A message from Jeffrey Proudfoot, D.O., FACEP, Chief of Staff

February is American Heart Month and heart disease continues to be the leading cause of death in the United States, according to the Centers for Disease Control and Prevention. I encourage you to share heart healthy exercise and eating tips with your patients. This is a great opportunity for you to build relationships with your patients and share important health information with them. If you have any questions or concerns, please stop by my office, which is located in the Emergency Department, or give me a call at (480) 358-6300.

PARKING RESTRICTION UPDATE

In an effort to provide close and convenient parking to our patients and their guests, there will no longer be physician and employee parking available on the south side of the hospital. Please park in the designated physician parking areas in the east and south parking lots. The west parking lot near the emergency room is open to all visitors, employees and medical staff.

PHYSICIAN FUN FACT

General surgeon, Jose Lopez, M.D., of Mountain Vista Surgical Specialists, is originally from Puerto Rico and currently owns 28 horses at his ranch in Pennsylvania. Do you have an interesting hobby or fun fact to share? E-mail Jamie Randall at Jamie_Randall@iasishealthcare.com.

MVMC RECEIVES HealthGrades RECOGNITION AND AWARDS

MVMC has received the following awards and designations for 2010:

- Top 10 percent in the nation for Overall Cardiac Care
- 2010 HealthGrades Cardiac Care Excellence Award
- Five Star Rated for Cardiology



Please join Mountain Vista for a special recognition event for the heart program's 2010 HealthGrades rankings, Monday, February 15, at 1 p.m., in the Mountain Vista Medical Center Café.

FEBRUARY MEETING CALENDAR

- Feb. 3 Medicine, noon, Classroom 1
- Feb. 8 Credentials, noon, Administration
- Feb. 10 Cardiology Committee, 12:30 p.m., Classroom 1
- Feb. 15 Medical Executive Committee, 5:30 p.m., Board Room
- Feb. 22 Professional Practice Review Committee (PPRC), 6 p.m., Board Room

PATIENT SATISFACTION UPDATE

As a constant reminder of our commitment to excellence, included in this issue are the MVMC HCAHPS scores through November 30. The MVMC score is the percent of patients who report that during each encounter, we always did what the patient expected.

When listening to a patient, be sure to repeat back his/her questions when formulating your answer to ensure that you are providing full and complete answers. We have continuous opportunities to listen and then explain to patients the next steps in their care plan.

Physician HCAHPS Scores through November 30, 2009.	MVMC Score	Nat'l. Mean
Communication with doctors (percent of 'always')	68%	80%
Doctors treat you with courtesy and respect (percent of 'always')	76%	86%
Did doctors listen carefully to you (percent of 'always')	67%	78%
Did doctors explain things in a way you can understand	62%	73%
How well was your pain controlled (percent of 'always')	62%	68%

A few comments from patients participating in the survey:

- "The doctors need to talk to each other before they give information to the patient."
- "The doctor didn't explain anything to me about my surgery."
- "He seemed in a rush when I had questions."

Be sure to visit the information board in the physician lounge for score updates and news about service initiatives. Do you have an idea to enhance the patient experience? Call Caroline Costello, manager, Customer Service, at (480) 358-6614.

PHYSICIAN EDUCATION

According to the Arizona Health Alert Network, to date, a total of seven cases of Rocky Mountain spotted fever (RMSF) have been reported in Arizona this year, including five cases from the White Mountains Region and two cases reported in Pinal County. Ages of those affected range from 4-32 years, with one case being fatal. RMSF usually presents with fever, headache, muscle pain, nausea, vomiting and lack of appetite. Rash often appears two to five days after onset and may be macular and/or petechial. Rash usually appears on extremities first (especially wrists and forearms), before becoming more generalized (rash may include palms and soles). In approximately 10-15 percent of cases, however, rash may appear late or not at all. Abnormal laboratory findings may include thrombocytopenia, hyponatremia, or elevated liver enzymes. Treatment with appropriate antibiotics (e.g. doxycycline) should be promptly initiated when RMSF is suspected. Doxycycline has minimal side effects in adults and should be administered even with low suspicion for RMSF. The decision to treat should not be delayed while waiting for positive laboratory results. If you have any questions, please call Maryann Moyer, RN, BSN, infection control practitioner, at (480) 358-6545.

If you have story ideas for future issues of *Mountain Vista Medical Staff Minute*, please contact Jamie Randall at (480) 358-6145 or e-mail Jamie_Randall@iasishealthcare.com.

FEBRUARY BIRTHDAYS

- Feb. 1 Dinkar Malladi, M.D.
Alice Tsai, M.D.
- Feb. 2 M. Jamil Akhtar, M.D.
Jaime Ibarrola, M.D.
- Feb. 3 Robert Siegel, M.D.
- Feb. 5 Phuong Nguyen, M.D.
- Feb. 6 Thaddeo Oconer, M.D.
Ali Baradaran, M.D.
- Feb. 8 Sameh Nabelsi, M.D.
- Feb. 9 Lance Burns, M.D.
- Feb. 11 Robert Spadafora, D.O.
- Feb. 13 Jay Phelps, D.O.
Joshua Cohen, M.D.
Gyu Gang, M.D.
- Feb. 14 Andre Matthews, M.D.
Anita Ojha-Hammad, M.D.
- Feb. 16 Kristina Kezar, M.D.
- Feb. 17 Linda Lau, M.D.
- Feb. 19 Carl Ferguson, D.O.
Elizabeth Jarem, M.D.
- Feb. 21 David Kassel, M.D.
Muhammad Alam, M.D.
Kai Chun Sung, M.D.
- Feb. 24 Ashok Garg, M.D.
- Feb. 25 Doo-Sang Cho, M.D.
- Feb. 28 Hilario Juarez, M.D.
Kent Zimmerman, M.D.
James Dennemeyer, M.D.
Joseph Vijungco, M.D.

NEW PHYSICIANS ON STAFF

Garey Lee McLellan, M.D.,

Interventional Radiology

Harinder Takyar, M.D., Hospitalist

Shiv Verma, M.D., Gastroenterology

MEDICAL STAFF ROSTERS

To continue to engage our medical staff, a hospitalist roster with photos has been developed and is available in the Medical Staff Services Department. A complete roster of all medical staff is also available in Medical Staff Services located on the second floor near Administration.

